



Guru Nanak Multi Academy Trust – Secondary Phase

Online Safety Newsletter: May 2019

Twitch (age 13+)

Twitch is a live video game website so users can search for a game and then watch the game being played live (or via playback) by another user (broadcaster). You should be 13+ to access Twitch, although according to their Terms of Service, if you are between the ages of 13 and 18 then you may only use Twitch **under the supervision of a parent or guardian**.

As you can search for any game, your child might end up watching games such as Call of Duty which has an age rating of 18+ due to its strong violence and language so they may see inappropriate content. Twitch also streams live which means it is difficult to censor the chat so they may also hear unsuitable language.

Chat

Twitch gives users the opportunity to interact with broadcasters or other users through the chat facilities. Whilst Twitch set out what their standards are, language can be mature plus they could potentially be chatting with people they don't know and there is a risk of online bullying.

Privacy Settings

Make sure appropriate Privacy settings are enabled, e.g. group chat allows users to invite other users to their private chat rooms, use the privacy settings to stop these invitations from users you are not following. More information is available here: <https://help.twitch.tv/s/article/twitch-account-settings>

Twitch Prime

Twitch Prime offers additional features such as bonus games and exclusive content. It is included within Amazon Prime and Prime Video memberships (paid for services starting from £5.99 per month) so if you don't want your child to purchase any additional services, don't save your card details within the Amazon account that they are using.

Block users

Ensure your child knows how to block or report users and content when using this service. More information can be found here: <https://help.twitch.tv/s/article/how-to-file-a-user-report>

More support/information

The following sites are really useful if you would like further information about Twitch:

- <https://www.net-aware.org.uk/networks/twitch/>
- <https://www.commonsensemedia.org/social-media/what-should-parents-know-about-twitch>



Slang terms used playing online games

L2P – Learn to play, usually used negatively to describe players who aren't very good.

Noob – newbie, usually means not very good at the game.

Pwned - means being owned (losing an argument).

FTW – For the win.



Your child's digital footprint

Encourage your child to do a search on their name so they can see what others can find out about them. Just recently, an Emmerdale actress was fired over offensive tweets posted years earlier. **What you do online can have consequences – teach them to keep it positive!**

SnapChat (age 13+)

Snapchat is a messaging app used to send photos, videos, text and drawings (called snaps) which disappear after they've been viewed (more on this later). Users can send individual or group messages. You should be 13+ to sign up. As a parent, you should be aware of the following:

Snap Map (sharing their location)

The Map lets users see where their friends are if a friend has chosen to share their location at any given time. Location sharing with friends via the Map is optional and is off by default (we recommend that this remains the default setting).

Snapchat streaks

Streaks count how many consecutive days two people have been sending Snaps to each other. A streak is shown by a little picture of a flame and a number (the number of days the streaks has gone on for) next to a contact's name. There can be pressure to respond on a daily basis to maintain their streaks and it can cause issues with people logging into other's account to carry on streaks for friends.

Do the snaps truly disappear?

Whilst snaps are set to disappear after they've been viewed, users can take screenshots (sender is notified) and they can be saved for later. This is one of the reasons why it is important to talk to your child about the risks of sending 'risky' photos and equally making sure your child understands that they should get permission before sharing any photos of others.

Reporting

Ensure your child knows how to report any issues when using Snapchat. Users are able to report within Snapchat stories, report a Snap they've received, an account, remove and block a 'friend'.

Safety tips and resources

It's really important to talk to your child regularly and make sure that they know that you're always there to talk to if they have any concerns. Snapchat have produced this really useful Parent guide with Connect Safely:

<https://storage.googleapis.com/sc-support-web/safety/parents-guide-en.pdf> and have their own safety center here

<https://www.snap.com/en-GB/safety/safety-center/>.

